



# NGAGAKA WATER AND SANITATION COMPANY LIMITED

P.O BOX 2507-60100 EMBU Tel 0701084424 /0738360306

Email: ngawasco@gmail.com

All correspondence to be addressed to  
**THE MANAGING DIRECTOR**

## **APPLICATION FOR WATER SUPPLY**

Applicants Name.....ID/NO./passport.....

P.O Box.....

Title of premises.....

Plot No.....

Location.....Sub location.....

Phone Number.....Personal Number.....

I /We agree to abide by the Article 43 (i) d of the constitution of Kenya, the water Act 2016 and the Water Regulations which may be specified by water services Regulatory Board and Ngagaka water and sanitation company hold me or we responsible for payment of all water and other related charges, until such a time the agreement is terminated by either of the parties.

Applicants Sign ..... Date.....

## **LAND LORD CERTIFICATE**

I .....of P.O Box .....

Being the landlord of the above plot do hereby confirm that the applicant is my tenant at the premises and do hereby undertake to assist the NGAWASCO in ensuring that all dues to the NGAWASCO as a result of this agreement are fully paid.

Signature..... Date.....

## **FOR OFFICIAL USE ONLY**

Existing distribution pipeline diameter..... Required fittings, size, class, material and length of the service pipeline.....

BUILDING PLANS APPROVED FOR..... DATE OF APPROVAL.....

SIGNATURE..... DATE.....

Applicant had paid connection charge Kshs..... RECEIPT No .....

Of section ..... Connection.....category.....

Date..... Deposit..... (Kshs) Receipt No.....

## **WATER ACCOUNTS**

I certify that the above connection No.....does not have outstanding balance.

Prepared by..... Sign..... Date.....

Certified by..... Sign..... Date.....

Commercial Manager..... Sign..... Date.....

## **WATER MAINTENANCE**

This is to certify that connection No.....has been reconnected with the following details;-

Meter readings.....

Meter Serial No.....

Reconnected by .....Date.....

Water Superintendent.....Sign.....Date .....

## **CONDITIONS OF SUPPLY**

1. Ngagaka Water and Sanitation Company Regulations as from time to time amended shall be deemed to be incorporated in and to form part of these conditions of supply.
2. Applications for the execution of works will as a rule be dealt with in the order of priority of date, but the right of executing the work in the manner and at the time best suited to his convenience.
3. All charges shall be payable on demand
4. If any account is overdue the water supply may be cut off under the provision of the NGAWASCO Rules and proceedings taken to recover the charges due.
5. Any changes in the charges shall be notified in the Gazette, and in addition details thereof shall be sent to each customer with the monthly account preceding such change.
6. NGAWASCO shall have the right forthwith and without notice to terminate the agreement for any breach by the customer of the conditions of supply, but without prejudice to any antecedent right against the customer including the right to take proceedings.
7.
  - a) No customer shall use, or permit to be used any water supplied in pursuance of an application made by him under these Regulations except for such use as specified by him in his application.
  - b) No customer shall convey, or permit to be conveyed by any means whatsoever, for use outside his plot, or for sale, any water supplied to him by the NGAWASCO.
8. In accordance with Regulations the customer shall deposit an amount stipulated in the Kenya Gazette notice which shall be retained by the NGAWASCO for the period during which the customer is supplied with water.
9. The customer shall meet all charges in respect of water supplied in pursuance of this application and Customer Agreement until such time as the supply is disconnected pursuant to a written request made by him.
10. The customer shall not remove for any duration nor interfere with the water meter in whichever way, and shall only undertake plumbing works after the meter. Any water that leaks after the meter shall be the responsibility of the customer, but works from the meter towards the main shall be the duty of NGAWASCO.
11. Customers shall ensure that the water meter supplied is secured and should it be willfully damaged, or stolen shall meet the cost of a new meter to NGAWASCO.

